

How to cancel or change your ride.

Cancellations or amendments to your booking can be made by [EMAIL](#) or by telephone on 071 9841977 if leaving message on messaging service please leave your contact phone number. Your booking will not be cancelled or amend until you have received confirmation from us.

If you have booked on-line you can log in to your booking and amend it or cancel the booking within 48 hours of the ride date.

Beach & Trail rides go out in all weather conditions, rain or shine. In the event that DONEGAL EQUESTRIAN CENTRE has to cancel a ride for any reason, your deposit and/or any part of the total balance that has been paid will be refunded in the manner in which it was originally paid.

In the event that you have to cancel for any reason, cancellation fees will be calculated as follows:

1 and 2 hour beach rides

All bookings apart from on the day bookings require a non-refundable deposit to secure the booking. It is a condition of booking that you accept our No Refund Policy.

Any ride paid in full will be refunded in full if cancelled at least 10 days in advance of the ride date. If cancellation is made between 2 and 10 days the fee will be refunded less the ride deposit.

No refund or transfer of rides will be allowed if less than 48 hour's notice of cancellation is given.

If you fail to turn up, you will be required to pay in full.

No Credit or Transfers are given for late cancellations.

Late Cancellations = less than 48 hour's notice

See our [Bad Weather Policy](#)

For Trail Rides, Holidays and pony camps

Cancellation 31 or more days prior to departure: Deposit

Cancellation 30-15 days prior to departure: 50% of Total Balance

Cancellation 14 days or less prior to departure: 100% of Total Balance

Fees cannot be refunded for any reason; insurance against cancellation, accident, illness etc is the responsibility of the client. Personal and travel insurance is recommended.

We will allow transfer of you holiday to different dates within the year where availability allows.